

The Food, Civil Supplies & Consumer Affairs Department, Govt. of Mizoram, is the Department responsible for ensuring food security, equitable distribution of essential commodities, consumer protection and market regulation throughout the State. The Department traces its origin to The Supply and Transport Department established on 15 May 1972 following the formation of Mizoram as Union Territory. After Mizoram attained Statehood in 1987, the Department was reorganized as Food & Civil Supplies Department and was subsequently renamed as Food, Civil Supplies & Consumer Affairs Department in 2004.

The Department plays a pivotal role in implementing the Public Distribution System (PDS) and the National Food Security Act (NFSA), ensuring that food grains and other essential commodities reach eligible beneficiaries at subsidized rates. It is also entrusted with the regulation of essential commodities, price control measures, prevention of hoarding and black-marketing and monitoring of the supply and distribution of petroleum products and LPG.

In addition, the Department oversees consumer welfare and protection through consumer awareness programmes, grievance redressal mechanism and the enforcement of consumer rights. Legal Metrology functions, including the regulation of weights and measures used in trade and commerce are also administered under the Department.

Through its Directorate, District Offices and field functionaries, the FCS&CA Department strives to ensure transparency, accountability and efficiency in the delivery of public services, thereby contributing to the welfare and socio-economic development of the people of Mizoram.

ACHIEVEMENTS:

1. FOODGRAINS PROCUREMENT AND DISTRIBUTION:

i) Ration Cards:

Under the National Food Security Act (NFSA), Mizoram has an allotted quota of 706,296 beneficiaries. However, the current population covered is 708,849 persons, exceeding the allotted quota by 2,553 persons.

To ensure that more eligible persons can be included under NFSA, the Government is pursuing an increase in the NFSA quota from the Central Government.

Considering the need to assist families that are not presently covered under NFSA, the Government introduced a new category of ration card known as the **MIZORAM STATE SPECIAL RATION PACKAGE (MSSRP)** or the Red Card. Beneficiaries under this scheme receive rice at ₹20 per kg, which is ₹10 cheaper per kg than the rate for Non-NFSA (White Card) holders.

Applications for MSSRP cards may be submitted to the concerned DCSO along with the details of the family's economic condition. At present, 29,163 households are beneficiaries of the MSSRP scheme.

ii) **Distribution of Rice under the Public Distribution System (PDS):**

Mizoram requires approximately 97,000 quintals of rice per month.

The Central Government supplies 54,798.33 quintals monthly through the Food Corporation of India (FCI) for NFSA beneficiaries. This quantity is insufficient to meet the State's total requirement.

Therefore, the State Government purchases approximately 43,000 quintals of rice every month through Open Market Purchase (OMP) using Government-appointed suppliers.

To avoid wastage, ration quotas not collected by beneficiaries are carried forward. Though strict monitoring of carry-over stocks, the government has been able to save approximately 5,900 quintals of rice, valued around ₹2.11 crores (₹3,590 per qtl).

Furthermore, following the revision of ration rice rates in October 2024, the Government has saved approximately ₹73.24 crore in subsidy expenditure up to the present date.

iii) **Monsoon Stocking:**

To ensure uninterrupted supply of rice during difficult monsoon periods, the Government carried out monsoon stocking in 61 Supply Centres across Mizoram during 2025-2026. As a result, even the most remote supply centres did not experience shortages of rice.

The following Districts and Supply Centres carried out Monsoon Stocking:

Sl. No	Name of District	No. of Centres	Total Quantity of rice stocked for Monsoon (in Qtls.)
1.	Champhai	Nil	Nil
2.	Kolasib	Nil	Nil
3.	Aizawl East	8	9386.00
4.	Aizawl West	1	377.00
5.	Mamit	12	30596.00
6.	Serchhip	5	5066.00
7.	Lunglei	6	51587.00
8.	Hnahthial	3	3182.00
9.	Lawngtlai	8	27486.00
10.	Siaha	8	7152.00
11.	Saitual	9	13126.00
12.	Khawzawl	1	1294.00
TOTAL			149252.00

For, 2026-2027, the Government has already approved procurement of 167,016 quintals of rice for advance stocking at 70 Centres before the monsoon season.

iv) **Measures for Safe Storage of Rice:**

The tarpaulins previously used for storage of rice storage were considered inadequate for health and safety perspective by technical experts. Accordingly, the Department procured 20 rolls of HDPE Sheets (500 micron) at a cost of ₹13.30 lakh for improved protection and storage of rice stocks.

v) **Monitoring of Stock of Rice and Transportation:**

Under the Scheme for Modernization And Reforms through Technology in PDS (SMART-PDS), FCS&CA Department is introducing and undertaking the use of Supply Chain Management, Vehicle Location Tracking System and Route Optimisation for monitoring of incoming and outgoing stock of rice in godowns, monitoring of Carrying vehicles using, and identifying optimal routes for transportation of Rice respectively.

vi) **Measures to ensure accurate weighing:**

To ensure that beneficiaries receive their full entitlement, the Department purchased 112 Nos. of Digital Weighing Scales (2.5 Metric Ton capacity) at a cost of ₹86 lakh.

These were installed in Supply Centres and selected Primary and Sub-Distribution Centres in November, 2025 and are now being used for distribution of rice.

vii) **Grievance Redressal Related to Ration:**

To address complaints from the public regarding non-receipt of their entitled ration quota or any other difficulties related to ration distribution, a Food Commission has been established under the FCS&CA, Department

In addition, for resolving grievances relating to Civil Supplies, important online platforms such as, RTI, MIPUI AW and CPGRAMS are being utilized, through which citizens can submit their complaints and seek redressal.

viii) **Procurement and Distribution of Rice (2025-2026):**

1)	a. Budget	:	₹ 18,000.00 lakh
	b. Addl. Fund	:	₹ 4,060.00 lakh
	c. Total Fund	:	₹ 22,060.00 lakh
2)	Quantity of Rice procured	:	6.70 lakh Qtls.
3)	Quantity of Sugar procured	:	3,228.00 Qtls.
4)	Payment for FPS Dealer's Margin	:	₹ 1,084.38 lakh
5)	Recovery (Sale Proceeds)	:	₹ 13,912.46 lakh

ix) **Accomplishment on SNA SPARSH:**

The Department secured a central mother sanction of ₹ 11.7 crore under the SNA-SPARSH model, which enabled timely payment of FPS Dealer's Margin (₹6.67 crores), additional margin towards maintenance of ePOS devices (63 lakh) and intrastate freight charges (₹ 3.9 crore) all fully utilised without lapse across all three instalments. These Central releases substantially relieve the State of what would otherwise be a considerable recurring financial burden on the State exchequer.

2. OIL AND GAS:

i) **LPG Home Delivery:**

LPG Home Delivery had been successfully implemented over Aizawl Municipal Corporation (AMC) area and is expanding to all District headquarters which will be successfully implemented by March, 2026. LPG Distributors have also been instructed to provide receipts to consumers at the time of delivery.

In view of the tension between Iran and the USA and to safeguard against any sudden disruption in LPG availability, the Department has been implementing a strict LPG distribution system since the beginning of the year. This proactive measure has been considered necessary to prevent any potential hardship to the public arising from possible supply shortages.

Consequently, staff have been assigned duties even on holidays to ensure more effective monitoring and regulation of commercial LPG distribution. Furthermore, a 24x7 toll-free helpline 1967) has been established so that any issues affecting the LPG/any essential commodities supply chain can be reported and addressed promptly.

The current number of LPG Distributor in Mizoram is given as below:

- a) Regular LPG Distributor - 24
- b) RGGLV Distributor - 29
- c) Defense/Project Distributor - 7
- d) Total - 60
- e) No. of connection (without defense/project distributor) - 323059
- f) District-wise no. of connection is given below:

Sl.No.	Name of District	No. of Agencies			No. of connection		
		Regular	RGGLV	Total	Regular	RGGLV	Total
1	Mamit	1	3	4	4511	10959	15470
2	Kolasib	2	2	4	12377	5254	17631
3	Aizawl	12	6	18	138688	16258	154946
4	Saitual	-	3	3	-	7120	7120
5	Champahi	1	2	3	11899	7438	19337
6	Khawzawl	1	2	3	7038	4900	11938
7	Serchhip	1	3	4	8340	8730	17070
8	Lunglei	3	3	6	30625	6608	37233
9	Hnahthial	1	1	2	5374	1920	7294
10	Lawngtlai	1	3	4	9041	12208	21249
11	Siaha	1	1	2	9150	4621	13771
Total		24	29	53	237043	86016	323059

ii) LPG Gas Pipeline:

The Govt. of India has allocated ₹ 9,625 crore for the implementation of the Gas Pipeline Project. Of this amount, 60% (₹ 5,559 crore) has already been released.

Specifically, ₹ 491 crore has been earmarked for the Panisagar-Aizawl section. The work of laying the pipeline network within Aizawl city has been entrusted to Tripura Natural Gas Corporation Limited (TNGCL).

However, the pipeline has not been laid up to the Panisagar-Aizawl Receiving terminal i.e., Sakawrtuichhun, TNGCL has not yet been able to commence work within Aizawl City.

iii) Measures taken through POL taxes:

Currently there are 103 petrol pumps (P.O.L. Retail Outlet) in Mizoram.

The Government introduced VAT (Value added Tax) rates with effect from 03.09.2024 as:

- Diesel : increased from 5.23% to 10%
- Petrol : increased from 16.36% to 18%

From the revenue collected through this VAT, ₹ 2.00 per litre is set aside as a Road Maintenance Cess for road construction and maintenance. This initiative to improve road infrastructure is expected to facilitate faster and more efficient transportation of essential commodities, including rice supplies to various centres across the State.

iv) Expansion and Modernization of Mualkhang Gas Bottling Plant:

The present Government take steps to revive and expand the closed Mualkhang Gas Bottling Plant. As a result of this initiative, Indian Oil Corporation Limited (IOCL) sanctioned ₹ 225.71 crore for the project. For the expansion of the bottling plant, an additional 2 hectares of land purchased in July, 2021 at the cost of ₹ 47 lakh, was handed over to IOCL on a lease basis.

The capacity of Mualkhang Gas Bottling Plant is expected to increase from 11,000 Metric Tonnes Per Annum (TMTPA) to 30 TMTPA. Upon completion, the plant is projected to be capable of filling and dispatching approximately 7,000 LPG cylinders per day (equivalent to about 23 truckloads).

For the expansion works, a payment of ₹ 21,11,697 lakh was made through Parivesh portal to the Ministry of Environment, Forest and Climate Change (MoEF&CC) towards the Net Present Value (NPV) of diverted forest land. In addition, ₹ 5,64,187 lakh was paid to the Environment, Forest & Climate Change Department, Mizoram towards Compensatory Afforestation (CA). At present, 85% of the boundary wall construction and 60% of the land development work have been completed.

3. CONSUMER AFFAIRS:

The Department continues to make every effort to protect, safeguard and strengthen consumer rights.

Fund provided under the State Government Budget are utilised for:

- Supporting the functioning of Consumer Commissions that resolve consumer disputes.
- Consumer Awareness programmes
- Advertisements and public notices, and
- Other activities aimed at protecting consumer interests.

In addition, the Department continues to implement various Central Sector Schemes sponsored by the Government of India for consumer welfare and development.

i) Consumer Welfare (Corpus) Fund:

Under the scheme guidelines, the Corpus fund is intended to have a total corpus of ₹ 20 crore. The Central and State Government contribute to the corpus in 90:10 ratio. Only the interest earned from the corpus fund can be utilized for consumer welfare activities.

So far, the Central Government has contributed ₹ 10.7613 crore, with a further ₹ 7.2387 crore yet to be released. The State Government has contributed its entire required matching share of ₹ 2.00 crore.

From this Central Sector Scheme, during the past year, an amount of ₹ 1.5239 crore was received and these available funds are being utilised for the protection and defence of consumer rights in accordance with the Mizoram Consumer Welfare Fund guidelines, 2022.

Therefore, at present, this Corpus stands at ₹ 13.7613 crore with total accumulated interest reaching ₹ 84,89,812/- out of this, ₹ 51,01,819/- has already been utilized. Under this Scheme, five projects are currently being implemented as follows:

Sl. No	Name of VCO/Department/Institution	Amount (in ₹)
1.	Mizoram Consumers' Union	13,00,000.00
2.	Serchhip District Consumers Association	3,00,000.00
3.	Centre for Consumer Education	2,50,000.00
4.	Consumer Club, Govt. Mizoram Law College	1,75,500.00
5.	FCS&CA, Department	8,50,000.00
Total		28,75,500.00

ii) Strengthening of Consumer Commission:

In order to strengthen and equip the consumer courts where consumers file their grievances, the Consumer Disputes Redressal Commission was established in 1990. The Central Government provide funds to the State through this Central Sector Scheme. The Government of Mizoram has also been receiving fund since the year 1995-96, and till date, the total amount received reaches ₹ 475.62 lakh. This fund received are utilized

for the construction of the State Consumer Disputes Redressal Commission building and for purchasing necessary office furniture and equipment inside the buildings. The latest fund received from this scheme are planned for the installation of CCTV and audio recording systems in the State Commission Office and Utilization Certificate has been submitted.

Due insufficient staff at Consumer Commission, proposal for increasing personnel had been submitted to the Govt. of Mizoram.

In addition to the above, Office for the District Commission at Hnahthial, Khawzawl and Saitual, proposal for construction of Office building of ₹ 3.75 crore had been submitted to the Govt. of India along with Office equipment (non-building asset) amounting to ₹ 1.05 crore had been submitted. For approval of this proposal, Govt. of India had conducted inspection and verification on-site in Mizoram.

At present, the consumer cases held by the State Commission and District Commission are as follows: (till 31st May, 2026)

No. of case filed since inception	:	4375
No. of case disposed since inception	:	4282
No. of cases pending	:	93
Pending percentage	:	2%

Consumers can approach the District/State Commission if they face any problem, unfair trade practise or deficiency in services. The Commission can provide appropriate relief and compensation.

iii) **Strengthening of Price Monitoring Cell:**

The Price Monitoring Cell was established by the Central Government to assist in important policy making. In Mizoram, the daily prices of 40 selected essential commodities are collected from every district headquarters using mobile apps.

To collect these commodity prices, eleven (11) Data Entry Operators (DEO) have been employed, and, each DEO receives a monthly salary of ₹ 24,000/-. For the salaries of these DEOs, the Central Government sanctioned ₹ 33.34 lakh.

4. LEGAL METROLOGY:

The main responsibility of Legal Metrology (FCS&CA) is to protect and safeguard consumer rights and interests. To achieve this, enforcement is carried out effectively under The Legal Metrology Act, 2009 and its underlying The Legal Metrology (Packaged Commodities) Rules, 2010. Furthermore, under the Essential Commodities Act, 1955, various quality controls are actively being implemented in accordance with the Mizoram Legal Metrology (Enforcement Rules, 2011) and various Quality Control measures under the Essential Commodities Act, 1955 are also being strictly executed.

During the financial year 2025-2026, Legal Metrology has achieved several successes among which the most prominent are listed below:

i) **Verification of various weighing and measuring instruments:**

The weighing and measuring instruments of the Government, traders and various firms were verified and from these inspections, a revenue sum of ₹ 15,82,943/- was collected and deposited into the Government treasury.

ii) **Enforcement of Acts/Rules:**

Inspections were conducted 6,277 times at marketplaces, dispensing pumps, godowns, shops and various establishments. During these enforcement activities, traders who did not comply with the laws were penalized (booked).

iii) **Quality Control in Petrol/Diesel/LPG/Cement, etc:**

As the Nodal Department for quality control under the State Government, Legal Metrology regularly inspects dispensing pumps to check the quality of Petrol/Diesel, verifies the accuracy weight of LPG cylinders and checking of cement, iron rods and other items meet the required standards. In this regard:

a) No. of Tank lorries carrying Petrol/Diesel inspected : 2856 Nos.

b) Number of Cement/Iron rod sellers inspected : 232 Nos.

5. ADMINISTRATIVE REPORTS:

i) **No. of newly recruited employees:**

Sl. No	Name of Post	Number of Post	Level	Date of recruitment	Mode of recruitment
1.	Assistant	2	7	12.09.2025	Direct
2.	Junior Accounts Officer	10	7	20.08.2025	Direct
3.	Sub-Inspector of Supplies	9	6	28.11.2025	Direct
4.	Upper Divisional Clerk	4	6	12.09.2025	Direct

15 (Fifteen) Nos. of Storekeepers direct recruitment is in process for which, the results are being awaited.

ii) **Promotion of Post:**

Sl. No	Name of Post	Number employees promoted	Promotion Post
1.	Inspector of Supplies	7	ADCSO
2.	Junior Accounts Officer	3	Accounts Officer

3.	Sub-Inspector of Supplies	9	Inspector of Supplies
4.	Storekeeper	8	Sub-Inspector of Supplies

iii) **RTI report:**

Sl. No	No. of RTI application received	No. of RTI disposed	No. of 1 st appeal received	No. of 1 st appeal disposed
1.	77	77	1	1

iv) **Digitization of Administrative Branch:**

The Department is also keeping pace with modern developments and is actively working towards the implementation of e-Office system. In addition, attendance and leave management have been digitized and are being administered online in a strict and systematic manner.

6. INFRASTRUCTURE DEVELOPMENT:

i) **23 Warehouses in 23 locations:**

Under NABARD Warehouse Infrastructure Fund, the construction of 24 Godowns (warehouses) was constructed by PWD across Mizoram is in progress, and all are expected to be completed within this year.

ii) **DCSO East & West Building:**

Under SACI 2024-2025, an amount of ₹ 8 crore was sanctioned for the construction of the DCSO East & West Building at MINECO, Aizawl. The foundation stone for the building was laid by Pu B. Lalchhanzova, Hon'ble Minister, FCS&CA on 25th February 2026.

iii) **Permanent FPS:**

Under NABARD RIDF XXXI, a project proposal amounting to ₹5 crore has been submitted for the construction of 20 permanent Fair Price Shop (FPS) buildings across Mizoram, and approval is currently awaited.

7. MOVEMENT & MONITORING BRANCH:

- i. A total of 6,43,882.780 quintals of rice was lifted to different Supply Centres under NFSA during 2025-2026 from 6 (six) Food Storage Depot (FSD).

Sl.No	Name of FSD	Period	Total Quantity (in Qlts)
1	FSD Tanhril	January – December,2025	171056.65
2	FSD Bualpui	January – December,2025	87686.30
3	FSD Kolasib	January – December,2025	89138.67
4	FSD Lawngtlai	January – December,2025	102330
5	FSD Lunglei	January – December,2025	103720
6	FSD Bairabi	January – December,2025	89951.16
		Grand Total	6,43,882.780

- ii. A total of 1,14,902.6194 quintals of rice was lifted to different Supply Centres under Open Market Sale Scheme (Domestic) during 2025-2026 from different Food Storage Depot (FSD) run by FCI.

Sl.No	Name of FSD	Period	Total Quantity (in Qlts)
1	FSD Tanhril	January – December,2025	16520.00
2	FSD Bualpui	January – December,2025	22336.3044
3	FSD Kolasib	January – December,2025	36408.214
5	FSD Lunglei	January – December,2025	5000.000
6	FSD Bairabi	January – December,2025	34638.101
		Grand Total	1,14,902.6194

- iii. During 2025-2026 Monsoon stocking of 1,49,252.00 quintals was done for 61 Supply Centres as a result of which the remotest Supply Centres did not face shortage of ration supply even during the peak of monsoon season as shown below:-

Sl.No	Name of District	No. of Centres	Total Requirement for Monsoon Stock (in Qlts.)
1	Champhai	Nil	
2	Kolasib	Nil	
3	Aizawl East	08	9386.00
4	Aizawl West	01	377.00
5	Serchhip	05	5066.00
6	Lunglei	06	51587.00
7	Lawngtlai	08	27486.00
8	Siaha	08	7152.00
9	Saitual	09	13126.00
10	Mamit	12	30596.00
11	Hnahthial	03	3182.00
12	Khawzawl	01	1294.00
	Total	61	1,49,252.00

For the year **2026** NFSA rice for the month of January to June has been lifted from different FSD's (FCI) as shown below :-

Sl.No	Name of FSD	Period	Total Quantity (in Qlts)
1	FSD Tanhril	January – June, 2026	83303.940
2	FSD Bualpui	January – June, 2026	36526.180
3	FSD Kolasib	January – June, 2026	36852.880
4	FSD Lawngtlai	January – June, 2026	62146.180
5	FSD Lunglei	January – June, 2026	73810.00
6	FSD Bairabi	January – June, 2026	33220.00
		Grand Total	325859.180

For the year **2026** OMSS(D) rice lifted from different FSD's (FCI) from January to June, 2026 are as follows:-

Sl.No	Name of FSD	Period	Total Quantity (in Qlts)
1	FSD Bualpui	January – June,2026	10000.00
2	FSD Kolasib	January – June,2026	10000.00
3	FSD Bairabi	January – June,2026	10000.00
		Grand Total	30000.00

Monsoon Stock for the year **2026-2027** was planned as below and as on **22.06.2026** 100% of Planned Stock has been achieved.

Sl.No	Name of District	No. of Centres	Total Quantity of Rice Stocked for Monsoon (in Qlts.)
1	Kolasib	Nil	Nil
2	Champhai	08	14255.00
3	Aizawl East	08	14255.00
4	Aizawl West	01	1149.00
5	Mamit	13	35699.00
6	Serchhip	05	6670.00
7	Lunglei	06	49003.00
8	Hnahthial	03	3822.00
9.	Lawngtlai	08	27849.00
10	Siaha	08	5359.00
11	Saitual	09	12491.00
12	Khawzawl	01	1294.00
	Total	70	1,67,016.00