

## **Profile of Food, Civil Supplies & Consumer Affairs Department, 2016 - 2017**

1. Consequent upon creation of Mizoram as a separate Union Territory on 21<sup>st</sup> January 1972, the operations of trading in foodstuffs and other essential commodities in Mizoram was taken over from the Assam Government with effect from 6<sup>th</sup> March 1972. Directorate of Supply & Transport was create on 15<sup>th</sup> May 1972 vide Government of India's letter no. 7/15/172-UTS of 31.3.1972. The Directorate was bifurcated into two separate Department viz. Food & Civil Supplies Department on 4<sup>th</sup> June 1987 vide Notification No. Ste.63/7/95 dt. 4.6.1987.

Directorate of Food, Civil Supplies & Consumer Affairs is to look after PUBLIC DISTRIBUTION SYSTEM in the State of Mizoram on the principle of NO PROFIT NO LOSS, so that maximum benefit can be given to the general public by recovering from them only cost price of the foodstuff and incidental charges incurred for the purpose. Since total expenditure incurred in the operation is to be recovered from sales of commodities, the Department of Food, Civil Supplies & Consumer Affairs is grouped under Departmentally Managed Government Commercial Undertaking.

The main responsibility of Food, Civil supplies & Consumer Affairs Department is, therefore, implementation of PUBLIC DISTRIBUTION SYSTEM (PDS) now known as TARGETTED PUBLIC DISTIBUTION SYSTEM (TPDS) in Mizoram by running the Department as Commercial Undertaking.

**Different wings of the Directorate** : To carry out the overall responsibilities in the implementation of the Scheme, the Directorate of Food, Civil supplies & Consumer Affairs is divided into 3 (three) wings such as :-

- (i) **Administrative Wing** is responsible to the Director on all matters relating to service matters of the Department and also in enforcement of discipline. It is also responsible in framing rules and formulating of necessary guidelines from time to time as considered necessary.
- (ii) **General Supply Wing** is responsible to the Director in all matters relating to general supply and foodstuffs and their movements from FCI base depots to PDCs and to ensure availability of foodstuff at various supply centers.
- (iii) **Account Wing** is responsible to the Director in all matters concerning financial transaction of the Department including its accounting, in compilation of center accounts, preparation and submission of Annual Trading Accounts (Proforma Accounts) for submission to the Government and Accountant General including internal audit of the centre Accounts.

## **2. Achievement during the last 12 months :**

**i) Procurement and Distribution of foodstuff :** In spite of the acute financial constraint faced by the Government of Mizoram and limited allocation of subsidies foodstuff to the state to the tune of 5479.83 MT monthly by the Central Government and the Department has managed equitable distribution of foodstuff to the general public thereby, ensuring food security within the state. This has been possible mainly due to enormous efforts rendered and systematic monitoring of movements and distribution of foodstuff at all levels by the Department.

**ii) End-to-End Computerization of Targeted Public Distribution System (TPDS):** The Department has undertaken the Computerisation of the Targeted Public Distribution System Operations in the State as per the guidelines specified by the Hon'ble Supreme Court of India. This project is divided into two parts such as Component I and Component II where Component I consists of digitization of Ration Cards, Supply Godowns, District Supply Offices and Depots as well as setting up of Transparency Portal, Grievance Redressal mechanism using toll free numbers and generation of Online Allocation. Component II consists of Fair Price Shop Automation and Supply Chain Management System.

Currently, digitization of all District Offices, Supply Godowns, Depots and Ration Cards had already been completed. For transparency, dissemination of information, the Department has created a web portal through which the public can access all the information and details regarding allocations of food grains to districts/villages and FPSs, Stock availability of Foodstuffs in Godowns/FPSs, Ration Card details etc. For lodging of complaint and grievances, a toll free number (1967) is active. The process of generation of online allocation, movement of Foodstuffs till the Godowns and Fair Price Shop Automation is also underway.

The completion of the Computerisation of TPDS operations will eliminate the phenomenon of bogus/ghost Ration cards as well as prevent the leakages of Food grains from the entire Supply Chain till Fair Price Shop level. This will go a long way not only to overcome the foodstuffs shortages in the State but will also bring in 100 % transparency in the TPDS operations in the state through Transparency Portal viz. [mizorampds.nic.in](http://mizorampds.nic.in) which is already created.

**iii) National Food Security Act, 2013 (NFSA) :** The NFSA, 2013 is an important Act to ensure food security at economical rates especially for the poorer sections of the society. The Department has taken sincere efforts to implement the Food Security Act, 2013 and had implemented in Mizoram in the month of March, 2016.

In Mizoram, the number of beneficiaries which can be covered under the National Food Security Act, 2013 are 706296 (64.30%) from the population based on the Census 2011. From 706296 NFSA Beneficiaries, 26100 AAY families are selected and the remaining beneficiaries are given Priority Household. The AAY

family can have 35Kg of foodgrains per month while the Priority Household can have 5Kg of foodgrains per beneficiaries per month from the Central Government at

the rate of Rs. 3/- per Kg. The State Government provide additional 3Kg of foodgrains for Priority Household per beneficiaries as well as to those population of 35.70% which are not covered under this scheme are given 8Kg of foodgrains per member per month at the rate of Rs. 15/- per Kg.

The numbers of beneficiaries which are covered under NFSA, 2013 are as below:

Category	No of Ration Card	Beneficiaries
AAY	25732	79614
Priority Household	117365	584691
Non –NFSA	122724	608195
<b>TOTAL :::</b>	<b>265821</b>	<b>1272500</b>

**Social Audit during Mission Antyodaya :**  
**Gram Samridhi Evam Swachta Pakhwada**

Social Audit is one important aspect under NFSA, 2013 as seen at Sec. (28) & (2) of the Act. In association with Rural Development Department, the Department had taken initiative to conduct Social Audit of PDS System, particularly at FPS level at all FPS throughout the State during October, 2017. DCSO were given instruction to liaise with their BDO counterparts so that the Social Audit may be held at the various Gram Sabhas during the Pakhwada.

**iv) Aadhaar seeding of Ration Cards :**

Aadhaar seeding is being done in all the Districts (9 DCSOs) and will continued expeditiously. Current status (as on 4<sup>th</sup> Oct. 2017)is as follow:-

**AADHAAR SEEDING REPORT (DCSO –WISE SUMMARY)**

Name of Offices	Total RC Count	Total RC Aadhaar Seeding	Total Beneficiaries count	Total Beneficiaries Seeding	Percentage of Aadhaar Seeding	Percentage of Beneficiaries Aadhaar Seeding
Aizawl ‘E’	50915	42054	241945	148182	82	61
Aizawl ‘W’	46794	39740	217712	137954	84	63
Champhai	30576	20317	148205	56796	66	38
Kolasib	21093	14017	96381	44526	66	46
Lawngtlai	19198	7269	99084	22431	37	22
Lunglei	43633	10750	204100	38569	24	18
Mamit	19493	9464	98557	28381	48	28
Saiha	16737	9268	84413	28276	55	33
Serchhip	17412	14505	81547	59415	83	72
<b>TOTAL</b>	<b>265851</b>	<b>167384</b>	<b>1271944</b>	<b>564530</b>	<b>62.97</b>	<b>44.39</b>

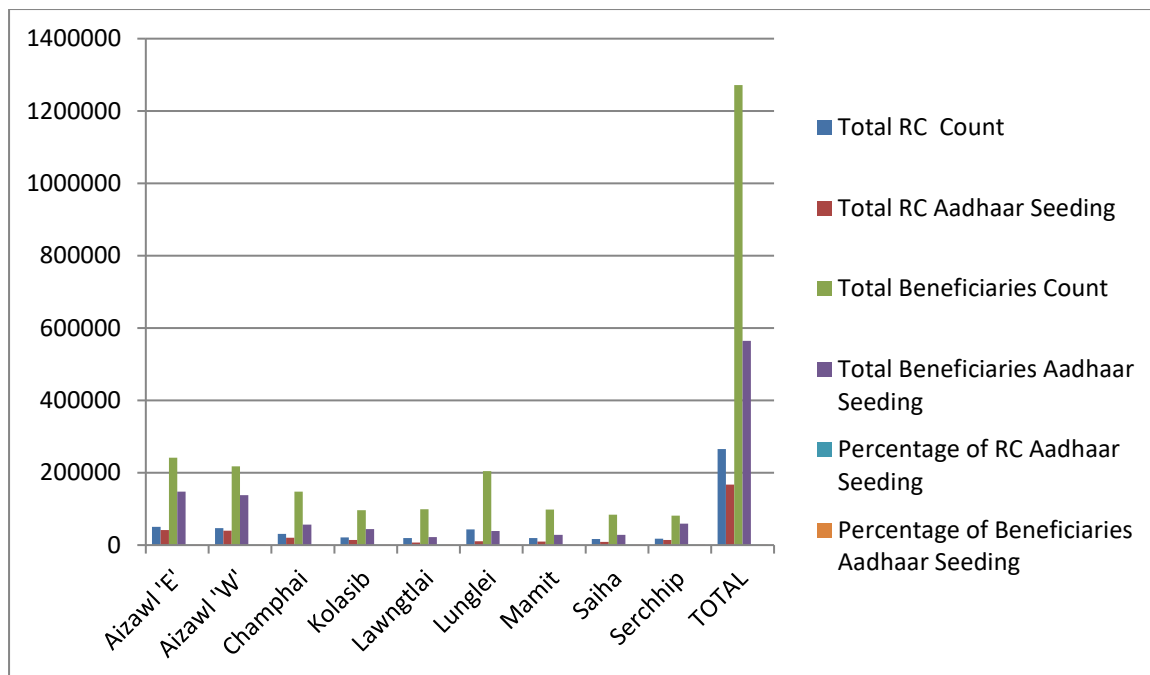


Figure. Aadhaar seeding report.

v) **LPG and Petroleum Products** : The Department is aware of the problem of LPG scarcity in the state. It has been making utmost effort to solve the scarcity by tackling back-marketing, adulteration and hoarding of LPG in the state. Some of the steps taken by the Department are:

(a) **Bottling Plant** : - As the capacity of Mualkhang Bottling Plant cannot cover the requirement of Mizoram, it is planned to upgrade to 5 Mega Tone capacity. With this upgrading, the problems which used to arise will be solved for a period of time.

(b) **LPG Distributor** :- After the year 2008, new 4 Regular Distributor and 25 RGGLV Distributors were already appointed. This helps in distributing of gas more regular especially in villages. At the same time the Department is also taking up measures to increase the supply of LPG to the state in discussion with various stakeholders as there are some more villages which are in shortage of LPG Distributors.

(c) **DBTL (PAHAL)** :- Central Government laid down the new scheme from the year 2014 on LPG i.e Direct Benefit Transfer on LPG (PAHAL), the State Government has implemented the new scheme from April, 2015 within the State. The State Government have been taken any measures for the implementation of the scheme like awareness, Bank Account Seeding, publicity through pamphlet and consultation with the consumers. Now a day, all active connections of LPG within the State have been linked with the scheme. Some problems faced by the consumers who could not yet received their subsidy into

their Bank Account. The matter is also taken up by the State Government as and when necessary.

Aadhaar Seeding on LPG in being implemented and Online Booking System is temporarily implemented by the State Government started from Dt. 19.6.17. Pilot Project for the implementation of Online Booking System is already selected and trainers training for local leaders under the Pilot Project areas have been also completed by the Department.

**vi) Consumer Affairs :** In order to promote, protect and safeguard the rights of consumers, the Department has undertaken various steps by organising consumer awareness programmes/trainings in different districts, encouraging formation of Consumer Associations at State/District/Block levels, setting up Village Level Vigilance Committee to monitor PDS items within their jurisdiction. Moreover, the Enforcement squad of the department has been established to monitor the movements of PDS items and checking consignment of essential commodities to prevent adulteration and black marketing. These measures have helped achieve the protection of Consumer Rights and Entitlement considerably.

**vii) Upward revision of the price of rice :** The Department has made upward revision of the price of APL rice and notified vide No.B.16011/3/2010-FCS&CA dated 19.12.2014 so that enhancement of price of rice effective from 1<sup>st</sup> January, 2015 are made as under :-

- (a) Ex-godown price of rice from Rs. 930.00 per qtl. to Rs. 1450.00 per qtl.
- (b) Retail Selling price of rice from 9.50 per kg. To Rs. 15.00 per kg.
- (c) Retailer Margin from 0.20 paise to 0.50 paise per kg.

**3. i) Centrally Sponsor Scheme (CSS) :**

**End-to-End Computerization :** The Department has implementing End-to-End Computerization Scheme with a total cost of Rs. 9,10,09,016.00 by a ratio between Central and the State Government - 90:10, out of which Rs. 8,19,08,000.00 as Central Share and State share have been received and utilized Rs. 5,21,24,876.00 till date with a remaining balance fund of Rs. 2,97,83,124.00 at present.

**ii) Achievement made under consumer Disputes Redressal Forum**

(a) Cases Received - 61 (b) Cases Disposed - 45